

Vehicle or Personal Property Redemption

Redemption, RCW 46.55.120

The following may redeem an impounded vehicle or items of personal property with valid government issued picture identification:

- Legal owner,
- Registered owner,
- Person authorized in writing by the registered owner,
- The vehicle's insurer or a vendor working on behalf of the vehicle's insurer,
- Third-party insurer or their vendor, if insurer has received a claim in connection with the vehicle,
- Person who is verified by the operator to have permission of the registered owner of the vehicle,
- Person who has purchased a vehicle and produces proof of ownership.

If you are redeeming a vehicle and do not have a current/valid driver's license, you will still be required to provide a valid government issued picture ID to verify your identity. Should you not have a driver's license or your driver's license is not valid (RCW 46.20.342, RCW 46.20.001), and/or you are not presently capable of lawfully operating the vehicle (RCW 46.61.675), you must provide a licensed and capable driver to remove your vehicle from the impound.

If you are not the registered or legal owner, you must provide some form of verifiable authorization (example: a notarized letter), that you are the authorized agent allowed to pick-up the vehicle or property.

Only loose personal belongings may be removed from an impounded vehicle. Items that are bolted, screwed, and/or wired into the vehicle, including the radio, speakers, batteries, amplifiers, etc. cannot be removed. If the vehicle is on a hold, no one may view, touch, or remove personal property from the vehicle.

Vehicles placed on a 30, 60, or 90-day hold require a deposit of 50% of the towing & storage fees for the duration of the hold within five days of the date of impound. Without a deposit, the vehicle will be auctioned BEFORE the end of the hold. The registered or legal owner is not eligible to purchase the vehicle at auction.

All vehicles placed on hold by law enforcement will require a court or law enforcement release before redemption.

All fees must be paid in full before vehicle release.

Tow & Wrecking Complaints may be directed to towwreckingcomplaint@wsp.wa.gov

Secondary Tow Vehicles

To redeem a vehicle from this lot you must be in compliance with local and state laws.

*Minimum requirements for tow/vehicle transport companies:

- Valid Vehicle Transporter Plate Displayed on Vehicle. RCW 46.76
- Company Name on Vehicles over 16,001 GVWR or any out of state commercial vehicles. Title 49 CFR 390
- USDOT Number Displayed on Vehicles over 16,001 GVWR or any out of state commercial vehicles. RCW 46.32, Title 49 CFR 390
- Vehicle/Trailer Rated and Equipped for Vehicle Transport. RCW 46.44, RCW 46.37

*Minimum requirements for customer owned truck/trailer transport:

- Valid Vehicle License Plate Displayed on Vehicle/Trailer. RCW 46.16A
- Vehicle/Trailer Rated and Equipped for Vehicle Transport. RCW 46.44, RCW 46.37

If these requirements are not met the vehicle will not be released.

Any funds paid to redeem the vehicle will be applied to the outstanding balance due for that vehicle even if it is not released. If the vehicle is not released additional storage charges may accrue.

Payments Accepted: Visa, Mastercard, Discover, American Express, Cash, and Check (With Prior Authorization)