

# Vehicle or Personal Property Redemption

## **Redemption, RCW 46.55.120**

The following may redeem an impounded vehicle or items of personal property with valid government issued picture identification:

- Legal owner.
- Registered owner.
- Person authorized in writing by the registered owner or the vehicle's insurer,
- Person who is verified by the operator to have permission of the registered owner of the vehicle,
- Person who has purchased a vehicle and produces proof of ownership.
- Vendor working on behalf of the insurer of the vehicle.
- Third-party insurer, if insurer has received a claim in connection with the vehicle.
- Vendor working on behalf of a third-party insurer if that third-party insurer has received a claim in connection with the insured vehicle.

If you are redeeming a vehicle and do not have a current/valid driver's license, you will still be required to provide a valid government issued picture ID. Should you not have your driver's license with you or your driver's license is no longer valid, you must provide a licensed driver to remove your vehicle from the impound.

If you are a friend or family member, you must provide an original notarized letter signed by the vehicle owner stating that you are their authorized agent allowed to pick-up their vehicle or property.

Only loose personal belongings may be removed from an impounded vehicle. Items that are bolted, screwed, and/or wired into the vehicle, including the radio, speakers, batteries, amplifiers, etc. cannot be removed. If the vehicle is on a hold, no one may view, touch, or remove personal property from the vehicle.

Vehicles placed on a 30, 60, or 90-day hold require a deposit of 50% of the towing & storage fees for the duration of the hold within five days of the date of impound. Without a deposit, the vehicle will be auctioned BEFORE the end of the hold. The registered or legal owner is not eligible to purchase the vehicle at auction.

All vehicles placed on hold by law enforcement will require a court or law enforcement release before redemption.

All fees must be paid in full before vehicle release.

Tow & Wrecking Complaints may be directed to [towwreckingcomplaint@wsp.wa.gov](mailto:towwreckingcomplaint@wsp.wa.gov)

## Secondary Tow Vehicles

**To redeem a vehicle from this lot you must be in compliance with local and state laws.**

Minimum requirements for tow/transport companies:

- Valid Vehicle License Plate Displayed on Vehicle. RCW 46.16A
- Valid Vehicle Transporter Plate Displayed on Vehicle. WAC 308-80
- Company Name and Phone Displayed on Vehicle. Title 49 CFR 390.5
- USDOT Number Displayed on Vehicle. RCW 81.68, RCW 46.32
- Vehicle/Trailer Rated and Equipped for Vehicle Transport. RCW 46.44, RCW 46.37
- Vehicle/Trailer in Safe Operating Condition for Vehicle Transport, Subject to the Discretion of Johnson Family Towing.

Minimum requirements for customer owned truck/trailer transport:

- Valid Vehicle License Plate Displayed on Vehicle. RCW 46.16A
- Valid Trailer License Plate Displayed on Trailer. RCW 46.16A
- Vehicle/Trailer Rated and Equipped for Vehicle Transport. RCW 46.44, RCW 46.37
- Vehicle/Trailer in Safe Operating Condition for Vehicle Transport, Subject to the Discretion of Johnson Family Towing.

**If these requirements are not met the vehicle will not be released.**

Any funds paid to redeem the vehicle will be applied to the outstanding balance due for that vehicle even if it is not released. If the vehicle is not released additional storage charges may accrue.

**Payments Accepted:** Visa, Mastercard, Discover, American Express, Cash, and Check (With Prior Authorization)